

San Joaquin County Clinics Board Meeting
AGENDA
Tuesday, October 18, 2018, 5:00 p.m.
San Joaquin General Hospital
500 W. Hospital Road
Conference Room 1
French Camp, CA 95231

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| 1. Call to Order | Rod Place |
| 2. Public Comment | Rod Place |
| 3. Approval of Minutes of August 28, 2018 Meeting | Rod Place |
| 4. Report on Finance Committee Meeting | Rod Place |
| 5. Board Action Items | |
| a. Election of Officers – Chair, Vice Chair, Secretary,
& Treasurer | Rod Place |
| b. New Board Members | Rod Place |
| c. Approve Renewal of Three Year Board Terms-
Rob Place, Beth Shelton, Alicia Yonemoto, Alvin
Maldonado and Mary Mills | Rod Place |
| d. Accept Final SJCC Budget for FY 2018-2019 | Diana Surber |
| e. Approve Quality Program Improvement Program | Erin Franklin |
| f. Bylaws Review & Revisions | |
| a) Mission Statement | |
| b) Number of Board Members | |
| c) Quality Improvement function | |
| g. Credentialing & Privileging Policy | |
| h. Physician Credentials & Privileges | |
| i. Sliding Fee Scale Policy – Verification of Income | |
| j. Change of Scope | |
| a) Interpreter to Direct and Contract – FQ Pays | |
| b) Coverage after Hours – direct & contract (III) | |
| c) Preventive Dental – Direct & Contract (III) | |
| d) Nutrition – Direct | |
| e) Speech, Language – Contract (III) | |
| f) Pulmonology – Contract (III) | |
| g) Advanced Diagnostic Radiology – Contract (III) | |
| h) Gastroenterology – Contract (III) | |
| i) Infectious Disease – Contract (III) | |
| j) Cardiology – Contract (III) | |
| k) Endocrinology – Contract (III) | |
| k. Organizational Structure (Org Chart) | |
| l. CEO Succession Plan | |
| m. After Hours Call Policy | |

6. Board Discussion Item
 - a. Process of billing

Mary Estaban/Diana Surber

7. Operational and Staff Report
 - a. Clinic Operational Report
 - b. June and July Financials

Chuck Wiesen
Diana Surber

**Next Meeting Date: October 30, 2018 @ 5:00 P.M.
SJGH, 500 W. Hospital Road
Conference Room 1**

Note: If you need disability-related modification or accommodation in order to participate in this meeting, please contact Health Care Services Agency at (209) 468-5610 at least 48 hours prior to the start of the meeting. Government Code Section 54954.2(a). Materials related to an item on this agenda submitted to the Community Board after distribution of the agenda packet are available for public inspection by contacting Health Care Services Agency at 500 W. Hospital Road, Benton Hall, French Camp, CA during normal business hours.

Deferred Items:

Patient Complaints Report (by Clinic) From Carla Bomben

Complaints about amount of wait time in reception areas

Schedule follow up appointment before discharged patient leaves

Flowchart showing the entire billing process from when the patient arrives for their appointment through the end of the billing cycle.

Patient Satisfaction Report – Provide a different, streamlined report other than the Press Ganey report
Form Audit and Nominating Committee

Transition of Care Unit (Discussion item deferred to October 31 2017 meeting)

Population Health Departments (Discussion deferred from 8/28/18)

Presentation re: Call Center Process