

San Joaquin County Clinics (SJCC)

Minutes of January 28, 2020 Board of Directors Meeting

San Joaquin General Hospital Conference Room 1

ATTENDEES: Rod Place (Chairman); Alicia Yonemoto (Vice-Chair); Luz Maria Sandoval (Treasurer); Mike Baskett (Board Member); Brian Heck (Board Member); Esgardo Medina (Board Member); Mary Mills (Board Member); Melanie Toutai (Board Member); David Culberson (SJGH CEO); Greg Diederich (HCS Director); Dr. Farhan Fadoo (SJCC Executive Director); Betty Jo Riendel (SJCC Nursing Dept Manager); Alice Souligne (SJCC COO); Katie Poole (ACS OS); Adelé Gribble (ACS OTC)

EXCUSED: Ismael Cortez (Secretary); Alvin Maldonado (Board Member)

	AGENDA ITEM	ATTACHMENTS	ACTION
1.	 Introduction & Establish Quorum (Rod Place, Board Chair) a. Call to Order & Establish Quorum Rod Place called the meeting to order at 5:05 p.m. b. SJCC Board of Director's Attendance Record (Jan 2019 thru Dec 2019) Board Members were accounted for by roll call and a quorum was established for today's meeting. c. Introductions Introductions were done later during the meeting for Mr. Kris Zuniga, interim SJCC CFO 	SJCC Board of Directors Attendance Record 2019	
2.	Approval of Minutes of December 17, 2019 meeting (Rod Place, Board Chair) Mary Mills made a motion to approve the minutes from December 17, 2019. Luz Maria Sandoval seconded the motion and the board unanimously approved the minutes.	BOD Meeting Minutes – 12/17/19	Mary Mills motioned to approve minutes, Luz Maria Sandoval seconded & the board unanimously approved
3.	Public Comment (General Public) There was no public comment.	No Attachments	No Action Required
4.	<u>Credentialing Report (Betty Jo Riendel)</u> Betty Jo Riendel advised there are three initial appointments: Wilhemina Parson, LMFT (Licensed Marriage & Family Therapist); Melissa Santillana, CNM (Certified Nurse Midwife) and Robert Assibey, MD (Current 3 rd Year Resident who will	Attachment 4 (Credentialing Report)	Motion to approve the credentialing report – Esgardo Medina, seconded by Mike

	AGENDA ITEM	ATTACHMENTS	ACTION
	be moonlighting in our Family Medicine Saturday Pediatric Clinic), one reappointment: Anh Le, MD in OB/GYN, no advancements and no resignations/retirements for this month. Esgardo Medina made a motion to approve the credentials and privileges as provided, Mike Baskett seconded the motion and the board unanimously approved the motion.		Baskett and unanimously approved by the board.
5.	EMMI Agreement Update (Rod Place)		
	Rod Place advised the EMMI agreement went before the Board of Supervisors, was voted on and passed. The service is currently active and in place.	No Attachments	No action required
6.	700 Forms/Conflict of Interest (Rod Place)		All attending board
	Rod Place advised it is that time of year for all Board Members to fill out the annual Conflict of Interest Forms and the California Form 700 and return to Adelé Gribble by the end of the meeting. A question arose as to what Form 700 is since some members were not familiar with this form. Staff will research and get back to everyone during the next month with clarification.	Attachments 6 (California Form 700 and Conflict of Interest Forms)	members turned in the Conflict of Interest Forms. Adelé Gribble will research California Form 700
7.	Authority to Submit UDS Report (Rod Place)		
	Dr. Fadoo advised the UDS report will be submitted by the February 15 th submission date which would predate our next meeting of this Board. We need pro-active approval from the Board to go ahead and submit the report on behalf of the clinic. He advised they will bring the report back to the board. The final reports are usually not completed until very close to the date of submission which makes it difficult to have it ready for the January meeting.	No Attachment	Mary Mills motioned to submit the report, Melanie Toutai seconded & the board unanimously approved
	Kris Zuniga explained the UDS is a reporting requirement that all FQHC clinics do. It is like a report card that we report to HRSA about ourselves: speaking about the patient utilization; demographics of patient; how many we have seen; what we have paid; the make-up of our labor force etc. Kris is working with the team in place to file the UDS report. He advised there are some financial implications of this self-reporting, particularly on the quality side. For the most part, there are no other implications until we become a full FQHC (not a look-alike), it is more of a required reporting.		
	Melanie Toutai asked what the reporting period is. Kris responded it is a calendar year, January through December.		
	Mary Mills made a motion to submit the report, Melanie Toutai seconded the motion and the board unanimously approved the motion.		
8.	Finance Committee Report (Kris Zuniga)		
	Rod Place introduced Kris Zuniga to the board. Kris works for Wipfli and is serving as Interim Chief Financial Officer of the Clinics. He has been in health care accounting over fifteen years, seven of which was in a for-profit hospital setting. He was a financial analyst and was promoted to Controller of the Hospital. The other six years were spent in the FQHC world. He has spent time in FQHCs as large as 3,600 employees and \$600,000 in net collectible revenues all the way down to \$200,000 in revenues and twenty employees. Kris' experience also includes various degrees of financial stability.	Attachment 8 (Finance Committee Agenda and Minutes with attachments)	No action required

			AGEND	AITEM						ATTACHMENTS ACT	ON
ris advised he is here to help u	s fix the fine	ncial situa	tion He	stated the	re is a cr	itical role (on the find	nce etruc	ture on t	he	
org chart and there is a hole ther											
sure financially we are on the rig											
understand is that the way we ar											
of California and that is going to take time. We have the unique position of managing an organization under uncertain eimbursement terms and making the best decisions under that until those rates are finalized.										ain	
Kris stated the financials have no	ve										
hese numbers. Below is the inc	ome statem	ent as pre	sented to	the Finar	ice Comn	nittee.					
		s	an Joaquin Co								
			Income Stat								
		,	As of Novemb	er 30, 2019							
							Year to				
	Jul	Aug	Sep	Oct	Nov	YTD Actual	YTD Budget	Variance	% Var		
Total Visits	9,995	11,085	10,018	11,580	9,453	52,131	44,072	8,059	18.3%		
Billable Visits	9,436	10,386	9,516	10,788	8,938	49,064	41,479	7,585	18.3%		
Medicare	236,056	297,379	380,364	292,588	318,258	1,524,645	761,569	763,076	100.2%		
Medi-Cal Fee-for-Service	205,608	219,088	282,602	390,358	226,521	1,324,177	1,161,380	162,797	14.0%		
Medi-Cal Managed Care	933,051	2,219,472	2,303,051	2,250,224	1,792,024	9,497,823	7,372,510	2,125,312	28.8%		
Insurance	13,134	22,250	25,360	26,099	25,649	112,492	153,279	(40,787)	-26.6%		
Self Pay	68,636	68,201	96,780	94,384	68,490	396,491	269,571	126,920	47.1%		
Indigent	106	(16)	63	154	193	500	1,355	(855)	-63.1%		
Gross Patient Revenue	1,456,592	2,826,374	3,088,220	3,053,807	2,431,136	12,856,129	9,719,665	3,136,464	32.3%		
Contractual Adjustments	(498,718)	(1,494,730)	(2,292,625)	(2,022,995)	(1,696,396)	(8,005,464)	(4,534,101)	(3,471,363)	-76.6%		
Other Allowances	(120,492)	(38,627)	(1,258)	(612)	901	(160,088)	(5,279)	(154,809)	-2932.5%		
Net Patient Revenue Capitation Revenue	837,382 446,785	1,293,017 451,203	794,337 438,369	1,030,200 455,595	735,641 443,730	4,690,576 2,235,683	5,180,285 2,694,832	(489,709) (459,149)	-9.5% -17.0%		
Capitation Revenue	1,284,167	1,744,220	1,232,706	1,485,795	1,179,371	6,926,259	7,875,117	(948,858)	-17.0%		
Other Revenue	1,204,107	1,744,220	1,252,700	1,403,793	1,1/9,5/1	0,920,239	0	(940,030)	100.0%		
Total Net Revenue	1,284,167	1,744,220	1,232,706	1,485,795	1,179,371	6,926,259	7,875,117	(948,858)	-12.0%		
Operating Expense											
Salaries	909,780	1,042,139	917,997	1,103,634	849,551	4,823,101	4,269,658	(553,442)	-13.0%		
Benefits	455,187	447,909	438,518	436,607	449,805	2,228,026	2,280,620	52,594	2.3%		
Total Salaries & Benefits	1,364,967	1,490,048	1,356,515	1,540,241	1,299,356	7,051,127	6,550,278	(500,849)	-7.6%		
Professional Fees/Registry	69,022	185,386	62,720	108,129	66,503	491,760	315,585	(176,175)	-55.8%		
Supplies	69,094	128,143	77,216	125,775	68,804	469,032	429,452	(39,580)	-9.2%		
Purchased Services	39,160	56,359	42,011	92,288	41,656	271,475	512,860	241,385	47.1%		
Depreciation	22,696	22,687	22,686	22,427	22,426	112,921	50,964	(61,957)	-121.6%		
Other Expense	33,477	45,971	35,515	29,393	40,215	184,571	146,558	(38,012)	-25.9%		
Total Direct Expense	1,598,416	1,928,594	1,596,664	1,918,253	1,538,962	8,580,887	8,005,698	(575,189)	-7.2%		
Net Income (Loss)	(314,249)	(184,374)	(363,958)	(432,458)	(359,591)	(1,654,628)	(130,581)	(1,524,047)	1167.1%		
Overhead Allocation	674,532	813,867	673,792	809,502	649,442	3,621,134	3,378,404	(242,730)	-7.2%		
Net Income (Loss) w/ OH Allocation	(988,781)	(998,240)	(1,037,750)	(1,241,960)	(1,009,033)	(5,275,763)	(3,508,985)	(1,766,778)	50.4%		

AGENDA ITEM	ATTACHMENTS	ACTION
Note StatementGross PR Revenue/Billable Visit\$ 154.37\$ 272.13\$ 234.53\$ 272.00\$ 262.03\$ 244.33\$ 27.7011.8%Net Revenue/Billable Visit\$ 116.09\$ 116.09\$ 116.79\$ 177.79\$ 177.11\$ 171.15\$ 114.49\$ 199.00\$ 18.1194%Index Costs/Billable Visit\$ 71.48\$ 78.36\$ 75.04\$ 75.04\$ 72.60\$ 73.80\$ 81.45\$ 74.494%Total Medical Cost/Billable Visit\$ 240.85\$ 246.05\$ 23.859\$ 252.55\$ 244.84\$ 248.70\$ 74.4\$ 74.49\$ 74.49Total Medical Cost/Billable Visit\$ 104.791\$ (100.791)\$ (100.051)\$ (115.12)\$ (117.33)\$ (84.60)\$ 22.33-7.1%Total Cost/Pattemt (1)\$ 602.20\$ 600.13\$ 996.48\$ 632.13\$ 602.11\$ 621.11\$		ACTION
 Supplemental funding derived by the hospital (PRIME, DSH/GPP, QIP) as a result of work done by the FQHC clinics is not included in this reporting at this time. Currently, revenue from the clinics is not reflective of the actual visits in any given month. The 		
Hospital Finance department is working with clinic staff to reconcile reports to actual visits checked out from each clinic. This will assist with developing the accrual methodology for revenues.		

income statement. Hospi	onuo and a			ENDA ITEM				ATTACHMENTS	ACTION		
how much should be on t Hospital to determine whe general. The aging schedule inclu	Two of the above are revenue and one is expense. The expense item has to do with the overhead allocation applied on this income statement. Hospital and FQHC accounting need to formulate a better way of calculating this. It is about 42% of our expenses so they need to test the validity and come up with the most appropriate methodology. Supplemental funding – how much should be on the income statement for the FQHC. Kris stated we are in partnership with San Joaquin General Hospital to determine where things belong. The third bullet point speaks to the methodology for booking patient revenues in general. The aging schedule included in the financial packet needs to be revised and until it is, he will provide to the board. Rod Place stated he recognizes there are much to be done and looks forward to the updated report next month.										
Rod Place advised th the schedule below is to turn anyone away As an FQHC, we nee fees that we are cha	<u>8a. 2020 Sliding Fee Scale (Kris Zuniga)</u> Rod Place advised the Sliding Fee Scale is not on our agenda but needs approval from the board. Kris Zuniga advised the schedule below is a discount program unique to our business that we have for our patients. We are not permitted to turn anyone away based on their ability to pay. As an FQHC, we need to examine this annually, make sure they are updated (poverty levels) and examine the nominal fees that we are charging our patients. We never want our nominal fees to be a barrier to care. As long as this is updated annually, we have met our requirements.										
		2020 Federal Po	verty Level Based	l on Monthly Inc	ome by Family S	Size					
	Office Visit	\$30 Nominal Fee	\$40 Minimum Fee	\$50 Minimum Fee	\$60 Minimum Fee	\$185 FULL FEE					
	Family Size	0-100%	101 - 133%	134 - 150%	151 - 200%	Over 200%					
	1 2	\$1,063.33	\$1,414.23	\$1,595.00	\$2,126.66	\$2,126.67 and over					
	2 3	\$1,436.67 \$1,810.00	\$1,910.77 \$2,407.30	\$2,155.01 \$2,715.00	\$2,873.34 \$3,620.00	\$2,873.35 and over \$2,620.01 and over					
	4	\$2,183.33	\$2,903.83	\$3,275.00	\$4,366.66	\$4,366.67 and over					
	5	\$2,556.67	\$3,400.37	\$3,835.01 \$4,395.00	\$5,113.34	\$5,113.35 and over					
	7	\$2,930.00 \$3,303.33	\$3,896.90 \$4,393.43	\$4,395.00	\$5,860.00 \$6,606.66	\$5,860.01 and over \$6,606.67 and over					
	8	\$3,676.67	\$4,889.97	\$5,515.01	\$7,353.34	\$7,353.35 and over					
	Each additional person +8	\$373.33	\$496.53	\$560.00	\$746.66	\$746.66					
		All above Services	E \$185 per visit - Income Above 200% of elines or No Proof of Inc			1					

AGENDA ITEM	ATTACHMENTS	ACTION
Melanie Toutai asked if the rates changed from last year. Dr. Fadoo advised there have been no changes since las year. The Sliding Fee Scale is on our perpetual calendar for April but since the guidance just came out today from HRSA (it went into effect on January 15 th) we wanted to make sure we operationalize this immediately.		
Brian Heck made a motion to approve 2020 Federal Poverty Level discount rate as listed above, Mary Mills seconded the motion and the board unanimously approved.		
9. <u>Quality Committee Report (Alicia Yonemoto)</u>		
Dr. Fadoo stated this report was from the meeting held in November. At that meeting we shared with the Quality Subcommittee the clinical performance indicators, the grievances and complaints etc. Adelé Gribble will forward the materials from that meeting to the rest of the FQHC Board for their information.		Quality Subcommittee material to be forwarded to board for their records.
10. <u>CEO Report (Dr. Farhan Fadoo)</u>		
Dr. Fadoo presented and elaborated on the CEO Report below.	No Attachments	No action required
CEO Report – Previous 30 Days		
• Interim SJCC CFO, Kris Zuniga, began 1/7; perm recruitment underway		
Multithreaded set of activities with Wipfli and DHCS related to PPS rates		
RCM outsource to EMMI live as of 1/1		
 Changes to SJCC Bylaws and Co-Applicant agreement being proposed by HRSA consultants (Fiscal Solutions) and reviewed at inaugural Governance Committee 		
• Cerner HealtheEDW/HealtheAnalytics go-live planned for week of 2/10		
 Grants activities: submitted DHCS Behavioral Health Integration (prop 56 funds) application to HPSJ on 1/21 – funding awards TBA in March 		
 CalAIM renamed to Medi-Cal Healthier CA for All; kickoff meeting convened by HPSJ on 1/13 (significant work ahead on implementation of ECM/PHM/ILOS) 		
 Financial modeling for altered SJCC footprint to be reviewed with CAO on 1/30; involves potential consolidation of services 		
• FY20/21 budget prep underway		
• UDS datasets being finalized and validated; submission due 2/15		
• PRIME DY15-MY and GPP PY4 submission due 3/31		
• QIP 3.0 (PY4 = CY21) planning; directed payments from MCPs		
ECM = Enhanced Case Management		
PHM = Population Health Management		
ILOS = In Lieu Of Services		
GPP = Global Payment Program		
QIP = Quality Incentive Program		

AGENDA ITEM	ATTACHMENTS	ACTION
The table below explains what QIP is and what it will become going forward as PRIME ends.		
QIP Evolution		
PRIME \downarrow \downarrow \bigcirc		
2018 2019 2020 2021 2022 2023 2024 2025		
PRIME DY14 PRIME DY15		
QIP PY2 QIP PY3		
Reports: DY14YE DY15MY DY15YE		
PY3.5 SINIC CALIFORNIA HEALTH CARE PY2 PY3 PY4 PY5 PY6 PY7 PY86		
. ADJOURNMENT		
There being no further topics of discussion, Rod Place adjourned the meeting at 5:53 p.m.		No Action Required

Signed by:

RESPECTFULLY SUBMITTED ON BEHALF OF SJCC BOARD BY: ADELÉ R. GRIBBLE, OFFICE TECHNICIAN COORDINATOR ACS ADMINISTRATION, SAN JOAQUIN COUNTY CLINICS Date