

Minutes of August 25, 2020 Board of Directors Meeting

San Joaquin General Hospital Web Conference Call

BOARD MEMBERS PRESENT: Rod Place (Chairman); Alicia Yonemoto (Vice-Chair); Ismael Cortez (Secretary); Mike Baskett (Board Member); Brian Heck (Board Member);

Alvin Maldonado (Board Member); Esgardo Medina (Board Member); Melanie Toutai (Board Member)

BOARD MEMBERS ABSENT: Luz Maria Sandoval (Treasurer)
BOARD MEMBERS EXCUSED: Mary Mills (Board Member)

SJCC STAFF PRESENT: Dr. Farhan Fadoo (SJCC Executive Director); David Culberson (SJGH CEO); Greg Diederich (HCS Director); Betty Jo Riendel (SJCC Nursing

Dept Manager); Alice Souligne (SJCC COO); Kristopher Zuniga (SJCC CFO); Rajat Simhan (SJCC Program Manager - Compliance); Jeff

Slater (SJCC Grant Writer); Adelé Gribble (SJCC ACS OTC)

GUESTS: Carlos Jimenez (Wipfli Consultant); Christopher Scoz; Susan Thorner (Fiscal Solutions Consultant)

AGENDA ITEM	ATTACHMENTS	ACTION
 Introduction & Establish Quorum (Rod Place, Board Chair) Call to Order & Establish Quorum Rod Place called the meeting to order at 5:03 p.m. SJCC Board of Director's Attendance Record (Jan 2020 through July 2020) Board Members were accounted for by roll call and a quorum was established for today's meeting. Introductions There were no introductions for today's meeting Approval of Minutes from 07/28/2020 (Rod Place, Board Chair) Alvin Maldonado made a motion to approve the minutes from the Board meeting on July 28, 2020. Mike Baskett seconded the motion and the board unanimously approved the minutes. 	SJCC Board of Directors Attendance Record through July 2020 BOD Meeting Minutes from 07/28/2020	Motion to approve the minutes from 07/28/20 – Alvin Maldonado, seconded by Mike Baskett & unanimously approved by the board.
3. Public Comment (General Public)		
There was no public comment at this month's meeting.	No Attachments	No Action Required

	AGENDA ITEM	ATTACHMENTS	ACTION
4.	Credentialing Report (Betty Jo Riendel)		
	Betty Jo Riendel advised there are no initial appointments, no reappointments, no advancements and no resignations to report for August 2020. As a result, this agenda item has no action required.	Attachment 4 (Credentialing Report)	No Action Required
5.	Finance Committee Report (Kris Zuniga)		
	a. PPS Reconciliation (Kris Zuniga)		
	Kris Zuniga advised he would be going into some detail into our Med-Cal PPS Rate process and PPS reconciliations received for San Joaquin County Clinics (SJCC). Kris advised he will discuss the Medi-Cal PPS rate in a general light, the settlement process and will transition to the SJCC specific PPS rates and settlement. He will also discuss the Medi-Cal reconciliation process that exists and cover our progress on SJCC's PPS reconciliations and tie that into our financial statements and how it is all related.	Attachments 5 (Medi- Cal PPS Rates & PPS Reconciliations)	No action required
	SJCC's payer mix is as shown below:		
	11%		
	■ Medi-Cal Managed Care ■ Medicare ■ Medi-Cal ■ Self Pay ■		
	Our payer mix is essentially everything EMMI collects off of. This is a description of our visits by financial class. Each one of these pieces of the above pie represents a different payer. The larger portion (74%) is Medi-Cal Managed Care, followed by Medicare at 11%, Traditional Medi-Cal at 10%, Self-Pay at 4% and Commercial at 1%.		
	The Board voted last month on pursuing recommendations that Wipfli gave us. The recommendations were in relation		

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to the 11% for Medicare. Today's discussion will look at the 74% piece of the pie and the 10% piece for Traditional Medi-Cal.													
The Medi-Cal I	of												
(PPS Rate			•	•			•	•	ent Systei	n			
PPS RateEXAMP	e paid at a sta = Base-Year ⁻ LE FOR ONE CLI 000,000 ALLOWA	Fotal Allowal	ole Costs/Ba	se-Year Tot	tal Billed Visi		ch clinic site	te					
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Alvin Maldonad Yonemoto expl	lo asked why ained the boa	we are paid rd voted ove	less than ot	ee months v	with regards	to requesting	our PPS ac	djustm	est. Alici ent. Wip	a fli			
was able to add	dress these ar	nd we now h	ave a new P	PS rate, so	we are not th	ne lowest in t	ne county.						
Kris presented	the table belo	w, green is f	inal, yellow i	s still pendir	ng (Family Pi	actice Clinic	California S	Street):					
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SAN JO	AQUIN T				w is not	ATES Healthy Beginnings French Camp	Effective Date	Clinic	Practice California				
Interim PPS Rate	Effective Date 7/1/2014	Family Medicine Clinic 129.02	Children's Health Services 129.02	Primary Medicine Clinic 129.02	W IS NOT Healthy Beginnings California St. 129.02	Healthy Beginnings French Camp 129.02	7/1/2019	Clinic (California .*** 158.85				
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Interim PPS Rate Base Year PPS Rate	Effective Date 7/1/2014 7/1/2014	Family Medicine Clinic 129.02 172.37	Children's Health Services 129.02 208.46	Primary Medicine Clinic 129.02 142.30	W IS NOT Healthy Beginnings California St. 129.02 217.36	Healthy Beginnings French Camp 129.02 268.47	7/1/2019 7/1/2019 10/1/2019	Clinic (St 15	158.85 242.41 255.26				
Interim PPS Rate Base Year PPS Rate	Effective Date 7/1/2014 7/1/2019 10/1/2019	Family Medicine Clinic 129.02 172.37 182.96	Children's Health Services 129.02 208.46 221.27	Primary Medicine Clinic 129.02 142.30 151.04 Of our clinics	W IS NOT Healthy Beginnings California St. 129.02 217.36 230.72 s in May 202	Healthy Beginnings French Camp 129.02 268.47 284.97	7/1/2019 7/1/2019 10/1/2019 ***FPCC is an est	Clinic of St. 15 15 15 15 15 15 15 15 15 15 15 15 15	255.26 242.41 255.26 of 8-10-20				

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Kris advised the c	linics will benefit for	rom visits tha	t have alread	dy taken plad	ce. These Pl	PS rates are	associ	ated with	our			
Traditional Medi-0	Cal business (10%) of our Paye	r mix.									
	Family	Medicine Children'	s Health Primary M	ledicine Healthy Be	ginnings Healthy Begi	nnings		mily Practice nic California				
	Effective Date C	linic Serv	ices Clini	ic Californ	ia St. French Ca	mp Effective D	Date	St.***				
Today's PPS Rate	10/1/2019	182.96	221.27	151.04	230.72	84.97 10/1	1/2019	255.26	l			
			10/ 19/			***FPCC is a	an estimate	as of 8-10-20				
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		11%										
				74%								
				74%								
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	AGENDA ITEM	ATTACHMENTS	ACTION
Estimated Receivables	Kris stated they have estimated what that means to our clinics for every Fiscal year.		
Fiscal Year 15 \$ 622,109 Fiscal Year 16 \$ 583,253 Fiscal Year 17 \$ 590,865 Fiscal Year 18 \$ 688,190 Fiscal Year 19 \$ 719,915 Fiscal Year 20 \$ 742,311 Estimated Total \$ 3,946,643	Wipfli is estimating our Medi-Cal business will return approximately \$3,9M to the clinics from the State of California for our Traditional Medi-Cal visits that have occurred through the years of our history. The State will look at all our visits and determine the final total.		
74% of SJCC's business (Me	di-Cal Managed Care) reflects the following:		
	4% 1%		
	11%		
	■ Medi-Cal Managed Care ■ Medicare ■ Medi-Cal ■ Self Pay ■ Commercial		
we get our PPS rate for that Reimbursement comes in the	ree forms:		
 No billing required Paid by Health Plan of Example: 1,000 e Wrap payments (forme Wrap rate is issued to Billed by EMMI Paid by the State 	nrolled members x \$10 per member = \$10,000 per month rly known as Code 18 payments) – payments per visit each clinic		
 No billing required Paid by Health Plan of Example: 1,000 e Wrap payments (forme Wrap rate is issued to Billed by EMMI Paid by the State 	San Joaquin (HPSJ) nrolled members x \$10 per member = \$10,000 per month rly known as Code 18 payments) – payments per visit		

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directly, based on the number of enrolled members. This is shown on our financial statement each month.												
•												
	Wrap payments are slightly different, this gets billed out by EMMI to the State of California. This is a set rate per clinic. The State pays us the wrap payment.											
For the N	For the Managed Care Fee-For-Service, EMMI will bill these services out directly to the health plan and they will pay us.											
	ne conclusion of each fiscal ye artment of Heath Care Services		ornia FQH	IC's are re	equired to	file a per-s	i te PPS re	conciliation re	port with the			
	reconciliation compares FQHC		received (3 compon	ents) versu	is a calcula	ation of wha	t the FQHC is	s "entitled" to			
> Entit	tlement per site is equal to the to EXAMPLE FOR ONE CLINIC: 5,00 CONCLUSION: VISITS DICTATE B	0 managed ca	are visits x	\$250 PPS ra	ate = \$1,250	,000 entitled	reimburseme	nt	scal vear)			
➢ If the➢ If the	e payments received are greater e payments received are less that	than the en an the entitle	ititlement ement am	amount, th ount, then	en the FQI the FQHC	HC owes m	onies back	to the State	oui youi)			
> The	final PPS reconcilation settleme	ent amount is	s determir	ned by DH0	CS, not the	FQHC.						
	ederich stated for that settle											
EOLIO :												
	ne asked if we are able to tal											
visits an	ne asked if we are able to tal d are now part of the denom											
visits and pieces. Kris adv	d are now part of the denom ised for SJCC, WIPFLI has	inator. Kris	s acknow results o	rledged th	ne virtual v S reconcili	visits are i iations an	ncluded in d placed t	all of our co	mpensation			
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	AGEN	DA ITEM	ATTACHMENTS	ACTION
2019 we reported \$3 billion Wipfli to examine this Fe	on in Fee-For-Service payments. e-For-Service number that was re	our settlement amounts (what we owe back to the State). In This sticks out in this trend analysis and we are working with eported, and if it turns out we over reported those payments, in 2021, this will mitigate these outstanding liabilities even		
Kris stated the following i	s what we take away from all of tl	nis:		
 Nothing begins to be All settlement amour SJCC may pursue of General best practices 	nts will be finalized by the State hanging the Wrap rates to mitigat	r the Family Practice Clinic California Street e annual accrued payables prower from the State because of the lag in adjudication		
	Estimated Receivables	Estimated Payables		
	Fiscal Year 15 \$ 622,109	Fiscal Year 15 \$ (2,603,239)		
	Fiscal Year 16 \$ 583,253	Fiscal Year 16 \$ (3,481,469)		
	Fiscal Year 17 \$ 590,865	Fiscal Year 17 \$ (2,870,733)		
	Fiscal Year 18 \$ 688,190	Fiscal Year 18 \$ (2,118,780)		
	Fiscal Year 19 \$ 719,915 Fiscal Year 20 \$ 742,311	Fiscal Year 19 \$ (3,358,061) Fiscal Year 20 \$ (602,185)		
	Estimated Total \$ 3,946,643	Estimated Total \$ (15,034,467)		
RECEIVABLES FOR TRADITIONAL ANNUAL PPS RECONCILIATION ACCRUED LIAB GL ACCOUNT CODE ACCOUNT DESCRIPT 2062015 DUE TO MCMC CD 1 2062016 DUE TO MCMC CD 1 2062017 DUE TO MCMC CD 1 2062018 DUE TO MCMC CD 1 2062019 DUE TO MCMC CD 1	Medi-Cal business. FION FQ 5/31/20 BALANCE RE 8 FY15 FQ (4,254,789) 8 FY16 FQ (5,108,533) 8 FY17 FQ (4,912,655) 8 FY18 FQ (3,591,068) 8 FY19 FQ	COMMENDED 6/30/20 BALANCES (2,603,239) (3,481,469) (2,870,733) (2,118,780) (3,358,061) (3,358,061) (3,358,061)		
2062020 DUE TO MCMC CD 1	8 FY20 (550,000) TOTAL ACCRUED (18,417,045)	(602,185) (52,185) (15,034,467) 3,382,578 REDUCTION IN ACCRUED LIABILITY		
end of May 2020, for accestimates \$15M so there in FY20 revenues and re	crued liabilities for the PPS recon is cause for adjustment on our fina ductions of liabilities. es for the traditional Medi-Cal vis	were in our financial records at the end of May 2020. At the ciliations, we had \$18.4M accrued in liabilities. Our analysis ancial records of \$3.3 to the positive. This is a \$3.3M increase sits, we can see that as of the May 2020 financials we had other is closer to \$3.9M. We are presenting an adjustment to		

				AC	SENDA ITEM			ATTACHMENTS	ACTION
	GL ACCOUNT CODE	L DIFFERENTIAL RECEIVABLE RESULTI		31/20 BALANCE	RECOMMENDED 6/30/20 BALANCES	RECOMMENDED ADJU:			
	1052015 1052016 1052017 1052018 1052019 1052020	DUE FROM MCAL		193,460 170,204 185,747 473,969 -	622,109 583,253 590,865 688,190 719,915 742,311		428,649 413,049 405,118 214,221 719,915 742,311		
		тот	TAL ACCRUED	1,023,380	3,946,643 TOTAL BALANCE SHEET ADJUSTMENT ADDITIONAL FY20 FQHC REVENUES	6	,923,263 INCREASE IN ACCRUED RECEIVABLE ,305,841 ,305,841		
	Total betwee	en the two schedules	s is \$6.3M i	n balance	sheet adjustments and a				
	to come up. liability that vertices for by default creating the State of the Stated were stated with the stated were stated were stated were stated with the stated were state	He asked if these a we might have book these anticipated lia eating these very lar California, these are	are addition ked in prior abilities. No rge pick-upse accounting should be formally and to a	al accounti fiscal year ow that we s to our Pro g entries th	ng of reserves we need s. Kris stated we were have better information, ofit & Loss. This does no at make our financial en	to book or if the overly conserved we are reducing the mean we have tries more accurate.	oductivity issue was going is is the full amount of the rative when booked these of those liabilities which is the \$15M ready to return to urate.		
	Carlos Jime conservative not only goo get through i to try and ge The State kr is not onerou to settle all o	nez stated the origing generated so when do to get the audits on the final rates. It those reconciliation hows the county's situs, it will not drive your fithose old years daily of those of visits in the county of those of the county of those of visits in the county of the county o	iginal amou en we finall completed b Now that th ns done as tuation and ou into insolating back to	ly got our fout they we rate setti expeditiou are alway vency. Thi o 2015.	inal rates, they were sig re very successful in ter ng has been done for the sly as possible. We done swilling to work with yous will be the next step of the trend is upward in terms.	gnificantly bette rms of what we be initial five site i't want to have u on some type f discussion with rms of what the	spital records were very r than anticipated. It was were able to support and es, we will be asking them to pay one year at a time. It of a repayment plan that in the State once they start entitlement is because of d of finally having to repay		
6.	SJCC Board Tra	ining (Susan Thor	ner – Fisca	al Solutior	s / Jeff Slater)				
	Susan Thorner a Board.	sked the committee	e to reflect	on succes	ses and/or accomplishn	ments for the la	ast year to share with the	No attachments	No Action Required.
	help of a few out better shot at bei	side sources, we ha	ave been a rofitable. H	ible to ider le acknowl	tify and get a much high	her rate so tha mped into a les	our PPS rate but with the it the clinics have a much is than favorable situation. done.		

	AGENDA ITEM	ATTACHMENTS	ACTION
	Dr. Fadoo stated the team he has is wonderful and he could not have done this alone.		
	Alicia Yonemoto congratulates staff and everyone who had a hand to do this. She stated SJCC did about a 45° pivot with the telemedicine when the pandemic struck. This goes to show we are not going to be stuck. Thanks to technology and flexibility.		
	Esgardo Medina stated he would like to thank the board for making quorum, it has been a while since we have consistently had one, he enjoys it. He likes the way we have been setting strategies, attempting to do what we have been doing with COVID. He likes the training we have been getting. He would like to thank the staff and the board members' help in accomplishing everything.		
	David Culberson stated he would like to give a tremendous thanks for the effort of the entire clinic team for pulling together firstly our own COVID-19 testing drive-through and then helping out and basically doing all the hard work for Verily. We still have the largest single one-site testing availability in our County. It is a tremendous effort that we did, considering we didn't know anything about it in January and February.		
	Alvin Maldonado thanked everyone for their contributions, for Wipfli and Fiscal Solutions assistance with everything. He thanked Dr. Fadoo and the Board for all their contributions. Alvin stated he has been around since the beginning and sees the accomplishments. Staff is doing a great job. We have a good chairman, a good director in Dr. Fadoo. Everyone is doing the right thing. He stated we need more board members and encouraged the board members to stick by and not give up.		
	Adelé Gribble stated a tremendous shout-out needs to go out to our Community Outreach for the work they have been doing, going out into the community and doing all the COVID testing, this has been a tremendous win.		
	Chris Scoz stated as a new observer, he appreciates the level of excellence, not only the staff but the board maintains on this team. You can see everyone is taking the job very serious. You can tell from the customer service to the client care. As a newcomer, seeing the strides of financial stability, it has gone very well. He is excited to work with the Board.		
	Brian Heck stated he feels the leadership at the clinics led us through a lot of turbulence in the downsizing and right-sizing of the organization to basically keep it so we can stay in business. Managing through the COVID, we have done a lot with that as well.		
7.	CEO Annual Report (Dr. Farhan Fadoo)		
	Dr. Fadoo presented the annual report for the last year's achievements. We changed seats in May 2019 and the team inherited a number of different concerns and circumstances in the clinics. The last several months have been dominated by the COVID pandemic so the year has been eventful.	Attachment 7 (CEO Annual Report)	
	Our clinics operated eight sites as FQHC-Look-alikes. We shut down the last two sites at the end of June, leaving us with six sites in French Camp and downtown Stockton.		

AGENDA ITEM	ATTACHMENTS	ACTION
 SJCC Primary Medicine Clinic – French Camp SJCC Family Medicine Clinic – French Camp SJCC Healthy Beginnings Clinic – French Camp SJCC Family Practice California Clinic – Stockton SJCC Children's Health Services – Stockton SJCC Healthy Beginnings Clinic – Stockton SJCC Manteca Clinic – Manteca SJCC Hazelton Clinic – Stockton 		
Services provided: adult primary care, pediatrics, prenatal care and women's health, integrated behavioral health, chronic disease management.		
Dr. Fadoo stated we have a small amount of integrated Behavioral Health that we have tried to scale up over the years, it is still an area of development we need to pursue more fully. We also do a lot of work with chronic disease management. WE have some interesting programs imbedded in our clinics that are relative innovative. We have received some awards around the work we have done around congestive heart failure and diabetes.		
Our encounter volumes were covered in Kris Zuniga's presentation. Below is a comparison, the gray bars are the hospital-based volumes (specialty clinics). The blue bars are the FQHC encounters. The June visits were up over 12K. The trend is continuing, our July visits were over 13K. These are total visits for the fiscal year, about 126K visits, of those about 116K were billable. Ambulatory Visits - EV 19/20		
Ambulatory Visits - FY 19/20 12000 10000 10000 10000 2000 2000 10000 2000 10000 2000 10000 2000 10000 2000 10000 10000 2000 100000 10000 10000 10000 10000 10000 10000 10000 10000 100000 10000 10000 10000 10000 10000 10000 10000 10000 100000 10000 10000 10000 10000 10000 10000 10000 10000 100000 10000 10000 10000 10000 10000 10000 10000 10000 100000 10000 10000 10000 10000 10000 10000 10000 10000 100000 10000 10000 10000 10000 10000 10000 10000 10000 100000 10000 10000 10000 10000 10000 10000 10000 10000 100000 10000 10000 10000 10000 10000 10000 10000 10000 100000 10000 10000 10000 10000 10000 10000 10000 10000 100000 10000 10000 10000 10000 10000 10000 10000 10000 100000 100		
■FQHC Clinics ■Specialty Clinics		
Total SJCC Visits: 125,743 (115,912 Billable) Total SJGH Specialty Clinic Visits: 55,255 *2019 UDS Unique Users: 32,954		
Dr. Fadoo advised this represents roughly 33K unique patient lives. This is looking for fiscal year for the encounters and the UDS year is a calendar year for the unique users. In March we took approximately 40% hit on volume in the first COVID response.		

			AGENDA ITEM					ATTACHMENTS	ACTION
Dalam and highlights ()	040/0000								
Below are highlights for 2	019/2020:								
 DM Titration Clir MAT Clinic for p eConsult platform Centralized Sch Monthly SJCC E COVID19 response 15 MOUs with the Verily Project Base Field Testing: how Pivot to virtual or HRSA ECT grant Expense reduction \$1.5MM savings \$5.84MM savings Repurpose Mant Revenues Revenue cycle for 	nic – Family Medatients with OUI m live across 13 eduling/Referral Board Developm hird parties for o aseline -~ 17,000 meless shelters are due to easin at - \$608K Manteca/Hazel gs from non-Mar teca Space – Sa irm outsource –	dicine Clini D (Opioid L 3 specialties I Center – a nent/Trainin occupationa 0 tests since s and enca ng of 4-wall elton closure nteca/Haze JGH HIM	s and supported by habandonment rate drag – Fiscal Solutions at testing (1st responded 4/8/20 go-live ampments / migrant will restrictions, reimburdes (17 deletions) elton layoffs (59 deletions)	this clinic HPSJ op from 3% ers, city/cou vorkers sement flex	to 2% inty agencie				
➤ Finalized PPS ra	Fami	nily Medicine Chi	ildren's Health Primary Medicine				Family Practice Clinic California		
Interim PPS Rate	Effective Date 7/1/2014	Clinic 129.02	Services Clinic 129.02 129.02	California St. 129.02	French Camp 129.02	Effective Date 7/1/2015	St.*** 5 158.85		
Base Year PPS Rate Today's PPS Rate	7/1/2014 10/1/2019	172.37 182.96	208.46 142.30 221.27 151.04	217.36 230.72	268.47 284.97	7/1/2019 10/1/2019			
							timate as of 8-10-20		
➤ Waiver funding Dr. Fadoo stated a p Harvest Program the Charities and Comm with migrant AG wor	nt engagement, - captured 94% ress release car at our clinics ar unity Foundatio kers.	telehealth/ of availableme out yes re deeply e on of San Jo	engaged in with a fe oaquin) to provide te	n DY14), CM ur work with w other con sting to that	the ag work mmunity-bas program. \	PRIME sp ers and the sed organiz Ve are exp	e Housing for the rations (Catholic anding our work		
This is our first foray hopefully as a stepp work in the encampn	ingstone to rece nents, at the she	eive the 330 elters and t	0 status. Those doll he ag worker popula	ars are earr tion.	narked for m	obile clinic	s to support this		
		aa allmmar	rizad tar alir alih aan	mitton that	mot prior to	na Roard N	Meeting by Rajat		ı

ATTACHMENTS ACTION AGENDA ITEM CMS recently approved flexibilities in DY15 (which is the fiscal year that just ended), we would be able to qualify using the DY14 performance. Quality has been affected over the last few months as a result of the COVID pandemic. There were a number of areas we overperformed and this resulted in the 94% capture rate. PRIME funding highlights: **DY 11** DY 12 DY 13 **DY 14** DY 15 100% 2% 2% % P4R Metrics 40% 21% % P4P Metrics 0% 60% 79% 98% 98% **PRIME YOY Performance** 70 60 50 40 30 20 10 DY 13 DY 11 DY 12 **DY 14** ■ Target Achieved ■ Total Metric(s) ■ Target not Achieved Plans for FY20/21 Stabilize post-COVID operations. Expand service to special populations (homeless, migrant) via mobile clinics (HRSA ECT and CARES Act funding) Partner with new HPSJ leadership to drive additional member assignments to SJCC sites Enact more stringent financial controls around physician hiring/onboarding, payer credentialing, billing/collections 340b program (4 pharmacies contracted retro to 6/2020) Rebuild Population Health Management and Transitions of Care Teams to support Whole Person Care (WPC) (and eventually CalAIM). Deploy HealtheCare platform for care management

ATTACHMENTS	ACTION
No attachments	No Action Required
No attachments	No Action Required
_	No attachments