



**SJ Health Board of Directors – Quality Committee Agenda
Monday May 23, 2022 at 4:00 p.m.**

[Click here to join the meeting](#)

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Phone Conference ID: 262 298 430#

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|--|---|---------------|
| 1. Call to Order | | Charson Chang |
| 2. Approval of Minutes from April 25, 2022 | * | Charson Chang |
| 3. Clinical Quality Report | * | Angela Ayala |
| 4. Adjournment | | Charson Chang |

***Action Item**

**Next Meeting Date: June 27, 2022 at 4:00pm
Microsoft Teams Meeting**

Note: If you need disability-related modification or accommodation to participate in this meeting, please contact San Joaquin Health Centers at (209) 953-3711 at least 48 hours prior to the start of the meeting. Government Code Section 54954.2(a) - materials related to an item on this agenda submitted to the Board after distribution of the agenda packet are available for public inspection by contacting SJ Health Clinic Administration at 10100 Trinity Parkway, Suite 100, Stockton, CA 95219 during normal business hours.

Minutes of April 25, 2022

San Joaquin County Clinics Board of Directors – Quality Committee

Board Members Present: Charson Chang (Quality Committee Chair); Farhan Fadoo (SJCC CEO); Monica Fuentes; Jessica Hernandez (Quality Committee); Bernadette Pua (Quality Committee)

Board Members Excused Absent: none

Board Members Unexcused Absent: Karen Lee (Quality Committee)

SJCC Staff: Michael Allen (Board Clerk); Angela Ayala; Dena Galindo; Rajat Simhan; Erica Sadberry; Alice Souligne (COO); Susan Thorer (Consultant)

Guests: Carla Bomben (SJGH Standards & Compliance)

AGENDA ITEM	ATTACHMENTS	ACTION
<p>1. <u>Call to Order (Charson Chang, SJCC Board Member)</u> The meeting was called to order at 4:06 p.m. A quorum was established for today's meeting.</p>	No attachments	No action required
<p>2. <u>Approval of Minutes from 2/22/2022 (Charson Chang, SJCC Board Member)</u> Minutes from March 28, 2022 were approved unanimously.</p>	Quality Committee Meeting Minutes from March 28, 2022	Jessica motioned to approve the minutes and Bernadette seconded; motion was approved unanimously
<p>3. <u>Clinical Quality Report (Angela Ayala, SJCC Staff)</u> Introduced Vanessa Macias & Cathy Legaspi as members of the Quality team.</p> <p>Efforts continue to educate clinical staff on quality basics. Training guides have been compiled for onboarding and reference.</p> <p>Badge inserts for coding received little traction with staff, so this is being redesigned as a desktop reference tool. Two staff resources continue their integrated presence within the clinics.</p> <p>Code review sessions with Business Intelligence (BI) in preparation for upcoming QIP audit. Report validation efforts are currently underway (nearly 50% complete).</p> <p>Sexual Orientation and Gender Identity demographic capture is getting better, but is still inconsistent on a week-by-week basis.</p> <p>Monthly clinical indicators were reviewed. Trends are heading upward, but most still have a ways to go before goals are reached.</p>	Quality Committee Report – April 2022	Jessica motioned to approve the April Quality Committee Report and Bernadette seconded; motion was approved unanimously
<p>4. <u>Adjournment</u> There being no further topics of discussion, Charson Chang adjourned the meeting at 4:21 p.m.</p>	No attachments	No action required

MAY 2022 QUALITY REPORT

By Angela R. Ayala

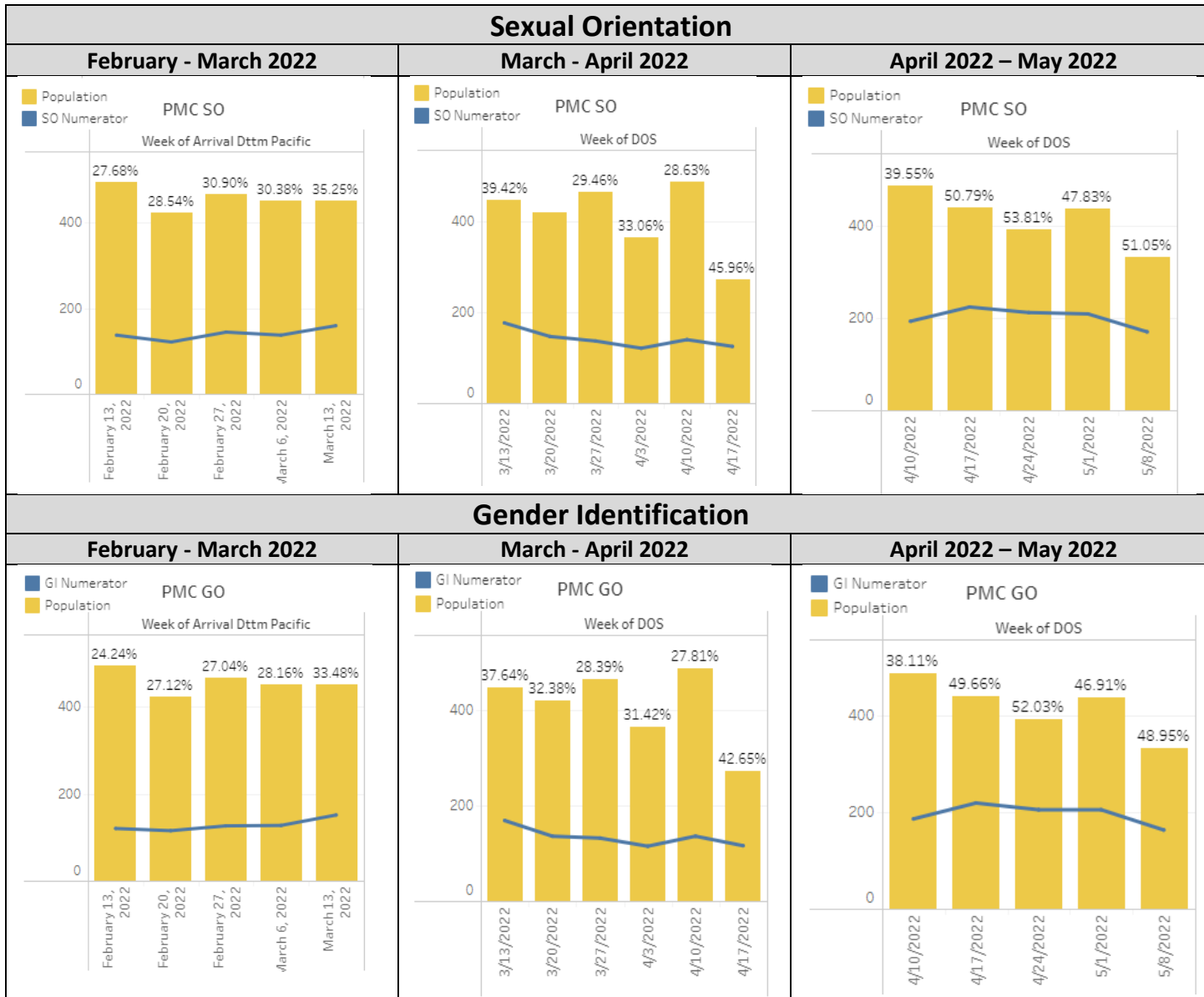
1. Departmental Change Updates

- Catherine Legaspi's last day 05/20/2022 – Recruiting to fill position.

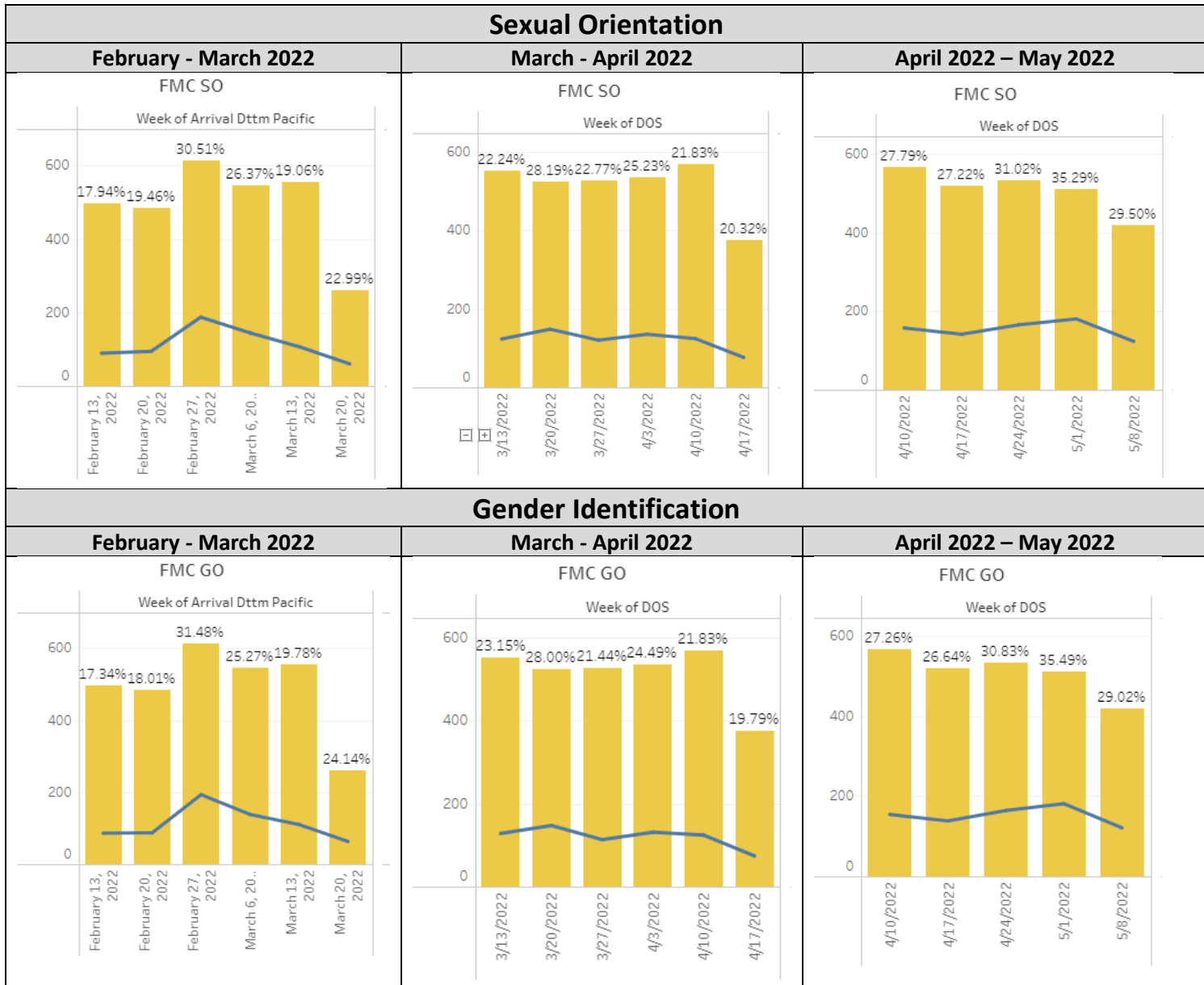
2. Work Plan Updates

- Educate
 - Continuing our Quality Basics Informationals
 - Quality Metrics Check Off List
- Support
 - Quality Metrics Check Off List – Focuses on clustering of measures (Adult Health, Chronic Care, Pediatrics, etc.)
 - Feedback – Clinic leads receive performance information on 2-week sprints
- Implement
 - Reporting – Code review session with Business Intelligence team in preparation for upcoming QIP audit.
 - Operations – 2-week sprints with emphasis on annual screenings, reporting and code capture.
 - Gap Closure Clinics – Two sessions May 14th and May 21st
 - May 14th: 101 appointments scheduled (28 no shows and 73 seen including 5 Retinal Screenings)
 - May 21st: 92 appointments scheduled to date
- Reporting

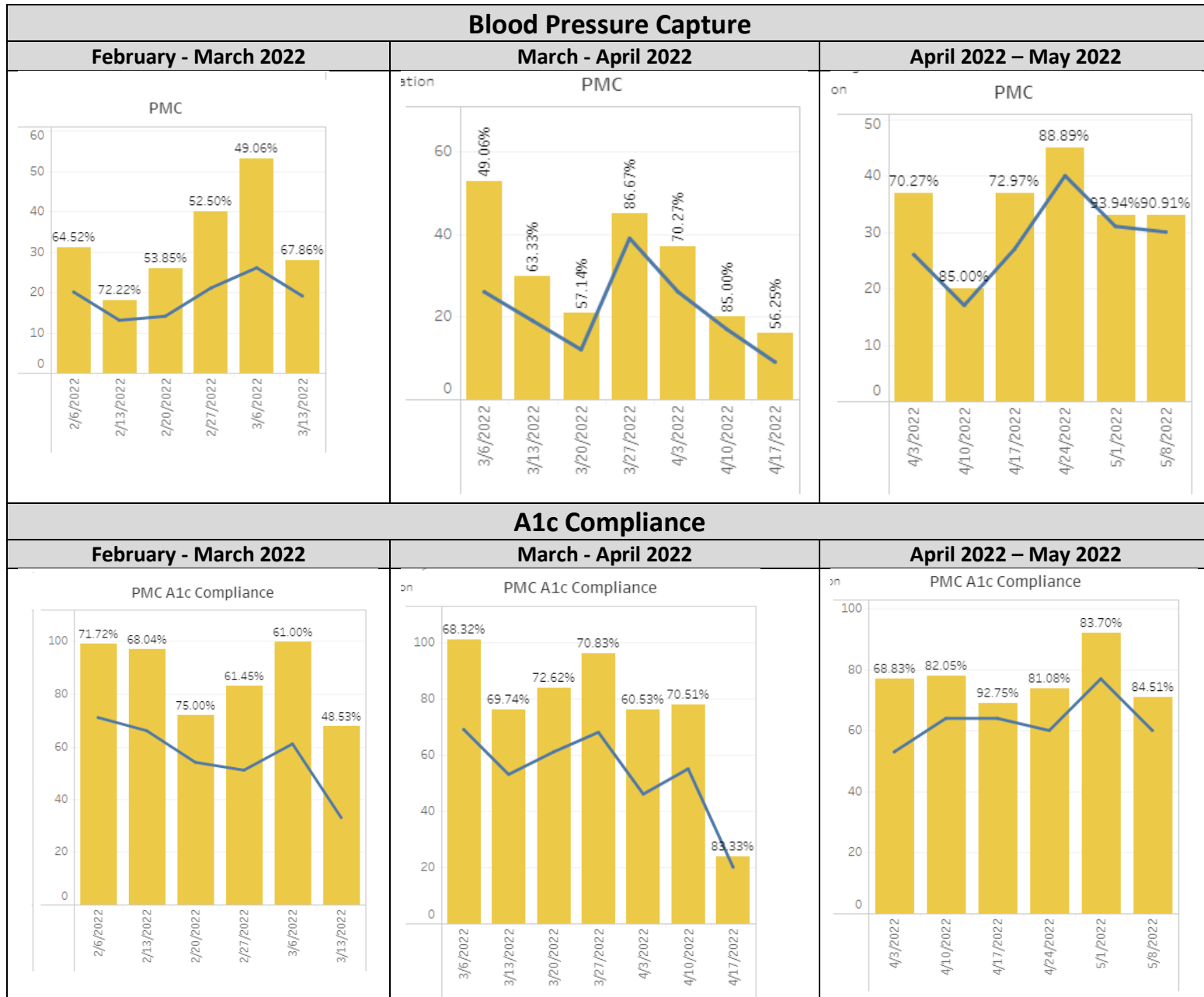
- Sexual Orientation and Gender Identity
 - Primary Medicine Clinic



- Family Medicine Clinic



- Comprehensive Diabetes Care-Code Completeness
 - Primary Medicine Clinic



3. Ongoing Efforts

- Continue QIP Reporting Validation Effort – Of the 42 reports needing sample review, 25 have been completed, 7 are hospital sourced, 5 in progress and 5 we are waiting on from the BI team.
- PDSA – Titration and CHF Clinics focus is on A1c improvement and Ejection Fraction Improvement
- HPSJ Gap List Reports – Working on Well-Care Visit and Women’s Health outreach
- Reporting Availability – Telehealth only patients

4. Overall Performance Updates

- Clinic Operations: 2-Week Sprints

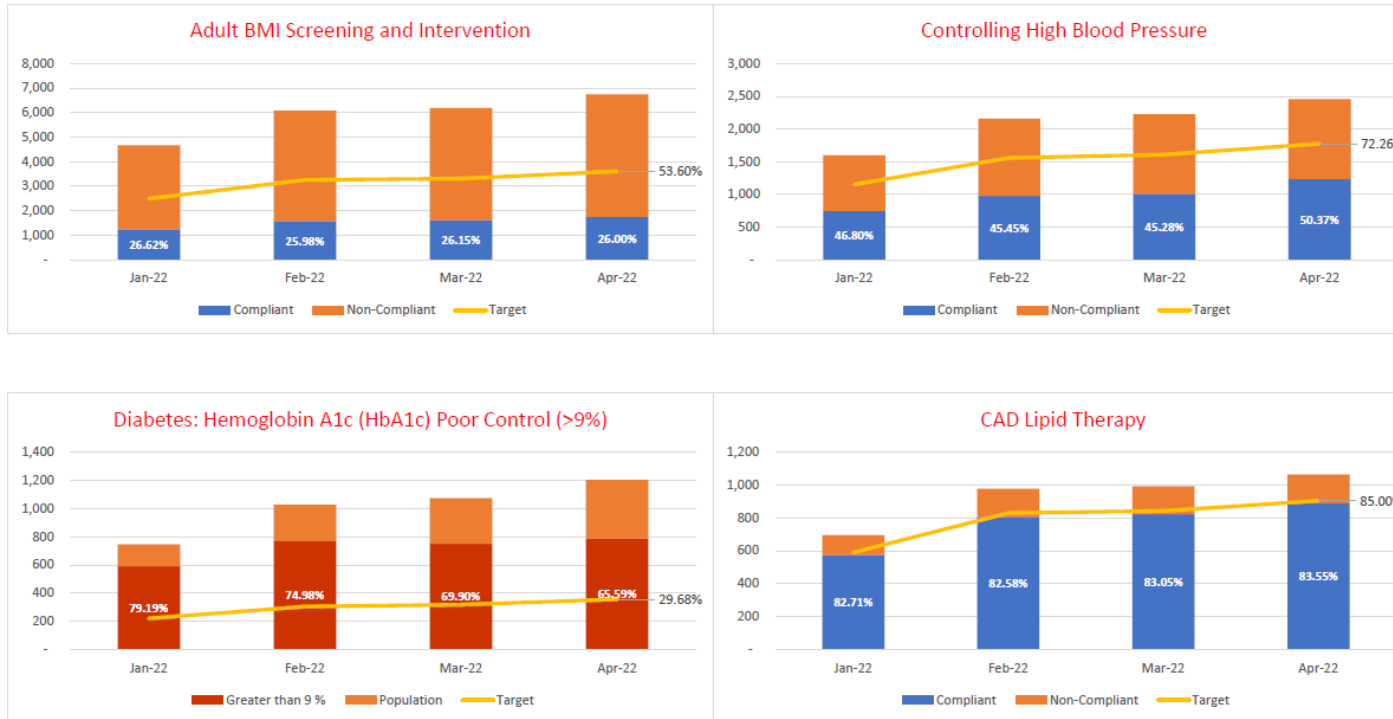
San Joaquin Health Centers
2-Week Cycles Clinic Operations
May 2022



**Patients with at least one in person visit.

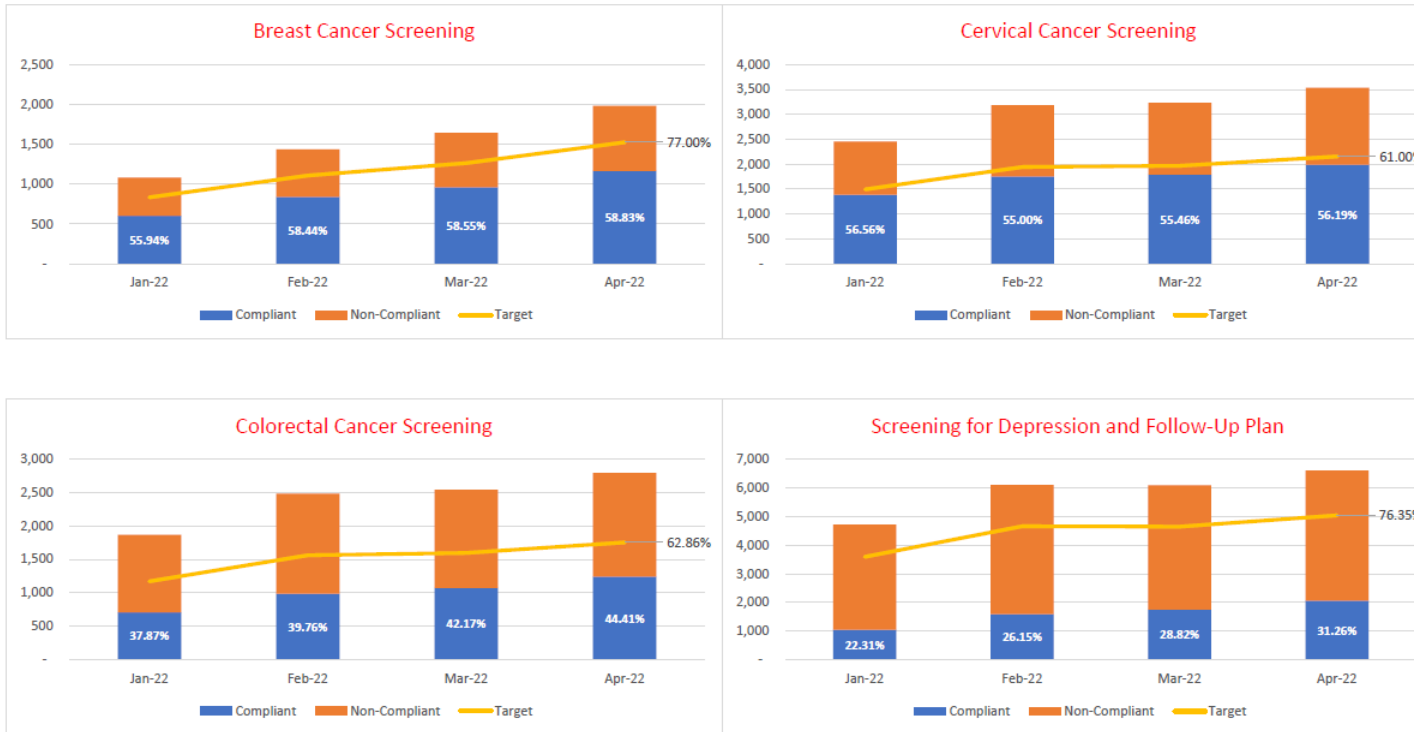
- Monthly Clinical Indicators

San Joaquin Health Centers
Clinical Quality Indicators
May 2022



**Lower is better.

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Clinical Quality Indicators
 May 2022



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