

Minutes of June 27, 2022
San Joaquin Health Centers Board of Directors – Quality Committee

Board Members Present: Charson Chang (Quality Committee Chair); Farhan Fadoo (SJCC CEO); Monica Fuentes; Jessica Hernandez (Quality Committee); Karen Lee (Quality Committee); Rod Place (Board Chair); Kristin Shinn (Quality Committee); Tarsha Taylor-Godfrey

Board Members Excused Absent: Bernadette Pua (Quality Committee)

Board Members Unexcused Absent: none

SJCC Staff: Michael Allen (Board Clerk); Angela Ayala; Rajat Simhan; Alice Souligne (COO); Susan Thorner (Consultant); Kris Zuniga (CFO)

Guests: Carla Bomben (SJGH Standards & Compliance)

AGENDA ITEM	ATTACHMENTS	ACTION
<p>1. <u>Call to Order (Charson Chang, SJCC Board Member)</u> The meeting was called to order at 4:07 p.m. A quorum was established for today’s meeting. Charson led a session to allow everyone to get to know the newest members Tarsha and Kristin. Kristin expressed interest in serving on the Quality Committee, so she was added to the roster.</p>	<p>No attachments</p>	<p>No action required</p>
<p>2. <u>Approval of Minutes from 5/23/2022 (Charson Chang, SJCC Board Member)</u> Minutes from May 23, 2022 were approved unanimously.</p>	<p>Quality Committee Meeting Minutes from May 23, 2022</p>	<p>Rod motioned to approve the minutes and Jessica seconded; minutes were approved unanimously</p>
<p>3. <u>Clinical Quality Report (Angela Ayala, SJCC Staff)</u> Dr. Jonathon Diulio is joining the Quality team as a physician representative. He will be joining us on the Quality Committee meetings starting in July 2022. Still several vacancies in the Quality department and efforts are under way to hire for these positions.</p> <p>Gap closure clinics continue, but success has dropped off. Will be meeting this week to address high no-show rate for these Saturday clinics.</p> <p>Clustered quality metric check-off lists are still being used. Feedback is being gathered from staff to evaluate effectiveness of 2-week sprints.</p> <p>Next week will begin code reviews for QIP PY5.</p> <p>Ongoing efforts are underway to improve Saturday gap clinic participation. Continuing to work with HPSJ to help fill Saturday schedules. Focus is also continuing for chronic care patients, as well as getting patients into the clinics if they’ve only had telehealth appointments recently, since some metrics cannot be satisfied during telehealth encounters.</p>	<p>Quality Committee Report – June 2022</p>	<p>No action required</p>

<p>Most clinical indicators are improving, with the exception of Adult BMI, which will be a focus of provider education.</p> <p>Employee and patient satisfaction (EAPS) were discussed. It was noted that we rolled out a new survey in June 2022 that is more targeted, meaningful, and will simplified language. Charson requested that the Quality committee receive updates on both the patient and staff aspects of the EAPS committee.</p>		
<p>4. <u>Adjournment</u> There being no further topics of discussion, Charson Chang adjourned the meeting at 4:54 p.m.</p>	<p>No attachments</p>	<p>No action required</p>