

Minutes of August 29, 2022

San Joaquin Health Centers Board of Directors – Quality Committee

Board Members Present: Farhan Fadoo (SJHC CEO); Jessica Hernandez (Quality Committee); Kristin Shinn (Quality Chair)

Board Members Excused Absent: Bernadette Pua (Quality Committee)

Board Members Unexcused Absent: Karen Lee (Quality Committee)

SJHC Staff: Michael Allen (Board Clerk); Angela Ayala; Jonathon Diulio (SJHC Director of Quality); Rajat Simhan; Alice Souligne (COO); Kris Zuniga (CFO)

Guests: Carla Bomben (SJGH Standards & Compliance)

AGENDA ITEM	ATTACHMENTS	ACTION
<p>1. <u>Call to Order (Kristin Shinn, SJHC Board Member)</u> The meeting was called to order at 4:06 p.m. A quorum was not established for today's meeting.</p>	No attachments	No action required
<p>2. <u>Approval of Minutes from 6/27/2022 (Kristin Shinn, SJHC Board Member)</u> As we did not have a quorum for this session, approval of minutes will be deferred to next meeting.</p>	Quality Committee Meeting Minutes from June 27, 2022	Approval of minutes deferred to next meeting, due to lack of quorum
<p>3. <u>Introduction of Dr. Diulio (Jonathon Diulio, SJHC Staff)</u> Dr. Diulio intro</p>	No attachments	No action required
<p>4. <u>Committee Change Announcements</u></p> <ul style="list-style-type: none"> a. Quality Subcommittee meetings will be going back to a quarterly cadence. This will free up quality team work hours and allow for sufficient time to compare trends. b. Kristin Shinn was officially recognized as new Quality Committee chair. c. Susan Thorne will be assisting with efforts to ensure compliance. 	No attachments	No action required
<p>5. <u>Clinical Quality Report (Angela Ayala, SJCC Staff)</u> July quality metrics were reviewed.</p> <p>August updates include gap closure efforts, although Saturday clinics have been suspended until more resources are available. Pediatric backpack distribution occurring at French Camp clinic. Clinic team engagement is focusing on well care visits, streamlining information regarding payer partner benefits to our patients, and ensuring adequate use of reporting codes. 2-week sprints continue with focus on clinical workflows. Draft dashboard presented to leadership with focuses on: cervical cancer screening, breast cancer screening, an well care visits.</p> <p>Patient satisfaction metrics were shown and Michael explained how the numbers are reached and what ways we examine the data on a monthly and quarterly basis.</p>	Quality Committee Report – July & August 2022	No action required

<p>August quality metrics were reviewed. Several metrics have seen a downward trend, which we attribute to staffing challenges.</p> <p>Children's health measures were reviewed and there was a noted improvement since June. Measures that declined only did so very minimally.</p>		
<p>6. <u>Adjournment</u> There being no further topics of discussion, Kristin Shinn adjourned the meeting at 4:34 p.m.</p>	<p>No attachments</p>	<p>No action required</p>