

Minutes of November 28, 2023
San Joaquin Health Centers Board of Directors – Quality Committee

Board Members Present: Cynthia King (Quality)*; Kristin Shinn (Quality Chair)

Board Members Excused Absent: James Myers (Quality)

Board Members Unexcused Absent: none

SJHC Staff: Michael Allen; Mary-Lou Milabu; Susan Thorner; Kris Zuniga

Guests: Brandi Hopkins

AGENDA ITEM	ATTACHMENTS	ACTION
<p>1. <u>Call to Order (Kristin Shinn)</u> The meeting was called to order at 4:33 p.m. A quorum was established for today's meeting.</p>	No attachments	No action required
<p>2. <u>Approval of Minutes from 8/29/2023 (Kristin Shinn)</u> Quality Committee meeting was canceled in August, so no minutes to approve</p>	No attachments	No action required
<p>3. <u>Clinical Quality Report (Mary-Lou Milabu)</u> Clinic engagement includes monthly quality improvement meetings with adult & family medicine, pediatrics, and OB/GYN departments. Intermittent gap closure clinics continue and are supported by Dr. Jackline Grace. Reporting is an important part of the loop-closure process to ensure visibility into QI/QA efforts.</p> <p>We now have access to HPSJ's HEDIS/MCAS measure performance. There is a claims lag of 2-4 weeks, so the metrics run a little behind, however, we have currently met at least 4 of the 19 measures for 2023.</p> <p>QIP PY6 Bold Goal Priority Measures Performance metrics were reviewed. There have been a lot of reshuffling of data since the July – Sept measures were collected, so there may be changes coming.</p> <p>Efforts continue for colon cancer screening with Cologuard. 5,820 orders have been placed and 2,118 results have been returned.</p> <p>3rd Quarter peer review results were 88 charts for July with 5 charts needing follow-up action (all same provider, who is no longer with us), August had 80 charts with no follow-up needed, and September had 65 charts reviewed with 1 needing follow-up action regarding a pelvic exam not ordered for excessive bleeding.</p>	Quarterly Quality Report	No action required

<p>Patient Satisfaction scores for the 3rd quarter were reviewed. 58.3% of comments were positive and 20.6% were negative (n=618).</p>		
<p>4. <u>Adjournment (Kristin Shinn)</u> There being no further topics of discussion, Kristin Shinn adjourned the meeting at 5:00 p.m.</p>	<p>No attachments</p>	<p>No action required</p>