

## Minutes of June 25, 2024

### San Joaquin Health Centers Board of Directors – Quality Committee

**Board Members Present:** James Myers (Quality); Kristin Shinn (Quality Chair)

**Board Members Excused Absent:** none

**Board Members Unexcused Absent:** none

**SJHC Staff:** Michael Allen; Mary-Lou Milabu; Reuben Pettiford; Susan Thorner

**Guests:** none

AGENDA ITEM	ATTACHMENTS	ACTION
<b>1. <u>Call to Order (Kristin Shinn)</u></b> The meeting was called to order at 4:09 p.m. A quorum was established for today's meeting.	No attachments	No action required
<b>2. <u>Approval of Minutes from 1 (Kristin Shinn)</u></b> Minutes from February 27, 2024 were approved unanimously.	Quality Committee Minutes 2024-02-27	James motioned to approve the minutes and Kristin seconded; motion was approved unanimously
<b>3. <u>Clinical Quality Report (Mary-Lou Milabu)</u></b> HEDIS/MCAS measures were reviewed. Asthma medication ratio and lead screening in children have both been met for the measurement period.  Measures not met were reviewed and gap closure plans were discussed. Gap clinics have been successful, and patients are receptive to outreach and incentive programs. Controlling high blood pressure measure has been challenging, with only 865 patients to goal. Cervical cancer screening has a large denominator of 11,397 and we are 1,979 patients to goal. Mary-Lou confirmed that if claims are being submitted to HPSJ, then patients are captured even if they are not screened by SJ Health.  Medical record review was discussed. Four provider categories received a conditional pass, while all others achieved >90% and an exempted pass. Conditional passes require a corrective action plan, which were developed and are in progress, including additional training/education. Some contributing factors were lack of translation/interpretive service documentation, documentation of allergic reaction types, and screening documentation.  Medical record reviews have resulted in further efforts to close gaps and educate providers.  Patient satisfaction overall scores are 58.8% positive, 19.6% negative and 21.8% neutral/mixed.	Jan-April QI Board Report	No action required
<b>4. <u>Adjournment (Kristin Shinn)</u></b>	No attachments	No action required

There being no further topics of discussion, Kristin Shinn adjourned the meeting at 4:50 p.m.		
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