

Minutes of November 19, 2024

San Joaquin Health Centers Board of Directors – Quality Committee

Board Members Present: James Myers (Quality); Kristin Shinn (Quality Chair); Becky Cook

Board Members Excused Absent: none

Board Members Unexcused Absent: none

SJHC Staff: Michael Allen; Jonathon Diulio; Mary-Lou Milabu; Reuben Pettiford

Guests: none

AGENDA ITEM	ATTACHMENTS	ACTION
1. <u>Call to Order (Kristin Shinn)</u> The meeting was called to order at 4:49 p.m. A quorum was established for today's meeting.	No attachments	No action required
2. <u>Approval of Minutes from 6/25/24 & 8/27/24 (Kristin Shinn)</u> Minutes from June 25, 2024 & August 27, 2024 were approved unanimously.	Quality Committee Minutes 2024-06-25; Quality Committee Minutes 2024-08-27	James motioned to accept the minutes and Kristin seconded; motion was passed unanimously
3. <u>Clinical Quality Report (Mary-Lou Milabu)</u> Preparing QIP year-end metrics, but data is not ready yet. HEDIS scores through September were reviewed. Quality department and Business Intelligence (BI) are testing and validating supplemental data files sent for HPSJ ingestion to ensure data beyond billing claims are accounted for. For the Asthma Medication Ration (AMR) metric, Health Plan (HPSJ) needs to add an NDC to their report script per the HEDIS medication value set, which will show increased compliance with this measure. Mobile mammogram unit contracted by HPSJ has cancelled for the 3 rd time; no alternative vendor is known at this time. Medical assistants are given quality updates if they attend the department's monthly meetings. MA-driven meeting took place on 10/16/24 with French Camp staff. One of the measures with most room for improvement is Developmental Screening in First 3 Years (DEV). We utilize Ages & Stages Questionnaire (ASQ) at CHS and facilitated a training for its use with our FMC residents on 11/06. Although this is time-consuming, we have been getting aid from First 5 who help families complete the screening at time of visit. Another measure we can improve on is Topical Fluoride for Children (TFL). Patient satisfaction overall scores are 64.1% positive, 18.6% negative and 17.3% neutral/mixed.	QI Quarterly Board Report_Nov2024	No action required
4. <u>Adjournment (Kristin Shinn)</u> There being no further topics of discussion, Kristin Shinn adjourned the meeting at 5:27 p.m.	No attachments	No action required