



**San Joaquin County Clinics
Quality Subcommittee Meeting
AGENDA**

**Tuesday, November 19, 2019, 3:00 p.m.
San Joaquin General Hospital
500 W. Hospital Road
Conference Dining Room
French Camp, CA 95231**

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| 1. Call to Order | Alicia Yonemoto | 1 min |
| 2. Approval of Minutes from August 27, 2019 | Alicia Yonemoto | 5 mins |
| 3. Clinical Quality Report | Rajat Simhan | 10 mins |
| 4. Access Improvement OASC Report | Dena Galindo | 10 mins |
| 5. Press Ganey & Suggestion Boxes | Betty Jo Riendel | 10 mins |
| 6. CROs & Patient Complaints | Betty Jo Riendel on behalf of
Carla Bomben | 5 mins |
| 7. Adjournment | Alicia Yonemoto | 1 min |

**Next Meeting Date: November 26, 2019 @ 3:00 P.M.
SJGH, 500 W. Hospital Road
Conference Dining Room**

Note: If you need disability-related modification or accommodation to participate in this meeting, please contact Ambulatory Care Services at (209) 468-6757 or (209) 468-6372 at least 48 hours prior to the start of the meeting. Government Code Section 54954.2(a). Materials related to an item on this agenda submitted to the Community Board after distribution of the agenda packet are available for public inspection by contacting Ambulatory Care Services at 500 W. Hospital Road, French Camp, CA during normal business hours.