



Quality Committee  
August 25, 2020, 4:00 p.m.

---

[Join Microsoft Teams Meeting](#)

[+1 209-645-4071](#) United States, Stockton (Toll)  
Conference ID: 738 378 413#

---

1. Call to Order	Alicia Yonemoto	1 min
2. Approval of Minutes from May 26, 2020	* Alicia Yonemoto	5 mins
3. Clinical Quality Report	Rey Sulit	10 mins
4. Access Improvement OASC Report	Dena Galindo	10 mins
5. Press Ganey	Betty Jo Riendel	10 mins
6. CROs & Patient Complaints	Carla Bomben	5 mins
7. Waiver Initiatives	Rajat Simhan	5 mins
8. Adjournment	Alicia Yonemoto	1 min

**\*Action Item**

**Next Meeting Date: November 24, 2020 @ 4:00 P.M.**  
**SJGH, 500 W. Hospital Road**  
**Conference Dining Room**

**Note: If you need disability-related modification or accommodation to participate in this meeting, please contact Ambulatory Care Services at (209) 468-6757 or (209) 468-6372 at least 48 hours prior to the start of the meeting. Government Code Section 54954.2(a). Materials related to an item on this agenda submitted to the Community Board after distribution of the agenda packet are available for public inspection by contacting Ambulatory Care Services at 500 W. Hospital Road, French Camp, CA during normal business hours.**