



Quality Committee  
November 24, 2020, 3:00 p.m.

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Conference ID: 261 017 197#

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1. Call to Order	Alicia Yonemoto	1 min
2. Approval of Minutes from August 25, 2020	* Alicia Yonemoto	5 mins
3. Clinical Quality Report	Rajat Simhan	10 mins
4. Access Improvement OASC Report	Dena Galindo	10 mins
5. Press Ganey	Betty Jo Riendel	10 mins
6. CROs & Patient Complaints	Carla Bomben	5 mins
7. Waiver Initiatives	Rajat Simhan	5 mins
8. Adjournment	Alicia Yonemoto	1 min

**\*Action Item**

**Next Meeting Date:** February 23, 2021 @ 3:00 P.M.  
SJGH, 500 W. Hospital Road  
Conference Dining Room

**Note:** If you need disability-related modification or accommodation to participate in this meeting, please contact Ambulatory Care Services at (209) 468-6757 or (209) 468-6372 at least 48 hours prior to the start of the meeting. Government Code Section 54954.2(a). Materials related to an item on this agenda submitted to the Community Board after distribution of the agenda packet are available for public inspection by contacting Ambulatory Care Services at 500 W. Hospital Road, French Camp, CA during normal business hours.