

Minutes of August 29, 2023
San Joaquin Health Centers Board of Directors – Quality Committee

Board Members Present: Karen Lee (Quality); Kristin Shinn (Quality Chair); Monica Fuentes; Rod Place

Board Members Excused Absent: none

Board Members Unexcused Absent: none

SJHC Staff: Dena Galindo; Farhan Fadoo; Mary-Lou Milabu (Quality); Rajat Simhan; Alice Souligne

Guests: none

AGENDA ITEM	ATTACHMENTS	ACTION
<p>1. <u>Call to Order (Kristin Shinn)</u> The meeting was called to order at 4:3 p.m. A quorum was established for today's meeting.</p>	No attachments	No action required
<p>2. <u>Approval of Minutes from 5/30/2023 (Kristin Shinn)</u> Minutes from May 30, 2023 were approved.</p>	Quality Committee Meeting Minutes 2023-05-30	
<p>3. <u>Clinical Quality Report (Mary-Lou Milabu)</u> Patient Satisfaction scores for the 1st quarter were reviewed, with a focus on comment distribution. 60.8% of comments were positive and 18.5% were negative (n=599).</p>	Quarterly Quality Report	No action required
<p>4. <u>Adjournment (Kristin Shinn)</u> There being no further topics of discussion, Kristin Shinn adjourned the meeting at 4: p.m.</p>	No attachments	No action required