

Minutes of July 28, 2026 San Joaquin Health Centers Board of Directors

Board Members Present: Brian Heck (Board Chair), Samantha Monks (Vice Chair), Rick Ledo, Destiny Easter, James Myers, Patricia Barrett, Nora Hana, Jodie Moreno, Jayvin Herrejon, David Ziolkowski, Mark Myles,
Excused Absent: Cassandra Lacondeguy
Unexcused Absent: None
SJHC Staff: Ahad Yousuf (CEO), Dr. Diulio, Alison Shih, Vanessa Garibay (Clerk of the Board)
Guests: Matt Garber; Genevieve Valentine, Brandi Hopkins, Kim Cuellar
Legal Counsel: Lisa Ribeiro

AGENDA ITEM	ATTACHMENTS	ACTION
I. Commencement/Call to Order (Brian Heck) The meeting was called to order at 5:30 p.m. A quorum was established.	No attachment	No action required
II. Public Comment No public comments were made.	No attachment	No action required
III. Consent Calendar (Brian Heck) 1. The consent calendar for July 28, 2026, was presented. 2. A motion was made to approve the Minutes of the June 30, 2026 Board Meeting and the July 2026 Credentialing Report.	July Credentialing Report Attached	1. Patt motioned to accept; Mark seconded; Jayvin abstained; motion passed 9-0
IV. Action Items 1. Acceptance of the FY 2025 Financial Audit Alison Shih, Management Services Administrator, presented highlights of the FY 2025 Financial Audit and reviewed the corrective action plan developed to address the internal control observations identified during the audit. Audit Observations: - Information Technology Controls - Billing Process Controls - Credit Card Documentation Management is committed to strengthening internal controls and will monitor implementation of the corrective actions to ensure continued compliance. Progress updates will be provided to the Board, as appropriate, until all corrective actions have been completed.	FY 2025 Financial Audit Attached	1. Patt motioned to accept; David seconded; motion passed 10-0
2. Acceptance of the May 2026 Finance Report Alison Shih presented the May 2026 Finance Report for Board acceptance.	May 2026 Finance Report Attached	2. Patt motioned to accept; Samantha seconded; motion passed 10-0



Jodie Moreno asked what was included in the "Miscellaneous" category of the financial presentation. Alison will provide a detailed breakdown at the next Board meeting. Destiny Easter asked whether filling current vacancies would reduce the organization's salary savings. Alison explained that the favorable variance is largely due to approximately 41 vacant positions, primarily Medical Assistants, and that the vacancies are not considered a favorable long-term outcome. Samantha Monks added that with improved staffing levels, the organization would be able to see more patients, resulting in increased revenue that would offset higher staffing costs. 3. Approval of Additions and Deletions of Authorized Officer for BMO Operating and Payroll Accounts / BMO Corporate Resolution Alison Shih requested Board approval to update the list of authorized officers and account signers for the BMO operating and payroll accounts. Patricia Barrett motioned to approve the removal of Stacy Lynn Ferreira, Rachna Sharma, Kristopher Zuniga, and Farhan Fadool as authorized signers for the BMO Operating and Payroll Accounts and to approve the addition of Ahad Yousuf, Alison Shih, Genevieve Valentine, and Isaiah Lilly as authorized signers. . 4. Review and Approval of Board Candidate - Cymone Reyes The Board considered the appointment of Ms. Cymone Reyes as a patient member of the San Joaquin Health Centers Board of Directors, effective immediately. Upon approval, Board membership records will be updated, and Ms. Reyes will be scheduled to participate in Board orientation and onboarding. Jodie Moreno asked whether the Board wished to review Ms. Reyes' application. The Board elected to receive a high-level overview rather than review the full application. Brian Heck noted that, for privacy reasons, the application was not included in the Board packet.		
V. Discussion Items (Brian Heck) 1. Board Chair Report No additional report was provided. 2. Credentialing Presentation	Credentialing Presentation Attached	3. Patt motioned to accept; Mark seconded; motion passed 10-0 4. Patt motioned to accept; Mark seconded; motion passed 10-0 No action required





Kim Cuellar presented an overview of the credentialing process to help Board members better understand the credentialing responsibilities of the governing board and the significance of approving initial appointments and reappointments of clinical staff.

When approving credentialing, the Board confirms that:

- Required credentialing standards have been met.
- Clinical privileges are appropriate.
- The Credentialing Committee recommends approval.
- The practitioner is qualified to provide care at San Joaquin Health Centers.

Patricia Barrett asked what liability the Board would have in the event of a malpractice claim. Dr. Diulio explained that Board members are protected under the organization's Board liability and malpractice insurance coverage.

3. CMO Report

Dr. Diulio provided operational updates, including:

- Continued monitoring of patient visit volume and access trends as staffing stabilizes.
- Advancement of recruitment efforts for a pediatrician candidate, nurse manager finalist, and a second chiropractor.
- Continued documentation improvements and workflow optimization.
- Preparation for the August Pediatrics meeting with St. Joseph's regarding the direct admission process.
- Ongoing Health Informatics collaboration, including evaluation of the AI scribe pilot and provider workflow.
- Collaboration with Quest Diagnostics on implementation planning for HPV self-swab testing.
- Continued operational improvements within Correctional Health Services, including after-hours reviews and Emergency Department audit processes.

CMO Report Attached

4. CEO Report

Ahad Yousuf provided organizational updates and discussed the following priorities:

- Advancing the Lodi Access Center into the construction phase.
- Completing the Quality Improvement Program (QIP) audit.
- Continuing discussions with HRSA regarding the New Access Point award.
- Recruiting for key leadership positions.

CEO Report Attached





- Implementing operational modernization initiatives. - Expanding community-based services. - Finalizing the organization's next strategic plan. Ahad also shared that leadership will present a six-month action plan, beginning with April initiatives, at the next Board meeting. The Board will also review and formally approve the organization's strategic plan. Rick Ledo asked when the new Flu vaccine would become available for Board members, noting that patient Board members may benefit from receiving the vaccine		
I. <u>Board Comments</u> Jodie Moreno requested that the most recent Bylaws Committee meeting minutes be shared with the Board. Going forward, the process will be to distribute a draft of proposed bylaw revisions to the Board, followed by a second draft for review and discussion. A Board Chair interest survey will be distributed in September to determine which leadership positions Board members are interested in serving. A Board Training Manual will also be shared with members. The manual will provide guidance for both current and new Board members, including voting procedures, abstentions, and general Board governance expectations. A Behavioral Health presentation is planned for the next Board meeting and will include information on BUD/BH services, the BeWell Campus, and a service flowchart outlining all programs.	No attachments	No action required
II. <u>Calendar (Brian Heck)</u> The next board meeting will be August 25, 2026, at 5:30 PM.	No attachments	No action required
III. <u>Adjournment (Brian Heck)</u> There being no further discussion, the meeting was adjourned at 6:54 PM.	No attachments	No action required

